Family, Victim or Other MH Individual

911/GCAL

Law Enforcement

Mobile Resource

Special Resources & Initiatives

Stabilization Crisis Unit

Inpatient Providers

Outpatient Providers

PRE-ARREST Response

Encounter or Crisis

Receives Call Determines Response

Dispatched to scene Stabilized Not Stabilized

Dispatched to scene Stabilized Not Stabilized

CIT Training GPSTC, BHL Atlanta HOPE Atlanta Prearrest Diversion Dispatched if Zone 5&6 Veterans Justice Outreach Specialists

Fulton County 911 (Jan-June 2017)

- Code 24 Calls 41 (Avg 7/Mo)
- Source
  - 911 – 2
  - Cell – 15
  - N9C – 9
  - 0 – 15
- Disposition
  - A – 8
  - C – 33
- Organizations
  - EMS – 2
  - LE – 29

Capacity/Flows

Key Linkages and Decision Points

Screening, Assessment, Eligibility & Definitions

Data Sources & Data Sharing

Staffing/Training

Treatment Protocols

Length of Stay

Funding

Problems and Gaps

Recommended Solutions
### PRE-ARREST Response

**MH Individual**
- Family, Victim or Other
- Encounter or Crisis

**911/GCAL**
- Receives Call
- Determines Response
  - ● 911 Agencies

**Law Enforcement**
- Dispatched to scene
  - Stabilized
  - Not Stabilized

**Mobile Resource**
- Dispatched to scene
  - Stabilized
  - Not Stabilized

**Special Resources & Initiatives**
- CIT Training
- GPSTC, BHL
- Atlanta HOPE
- Atlanta Prearrest Diversion
  - Dispatched if Zone 5&6
- Veterans Justice Outreach Specialists

### APD 911 (Jan-June 2017)
- **Code 24 Calls**: 2395 (Avg 399/Mo)
- **Disposition**:
  - 12 (No Action) – 1183
  - 9E (EMS) – 973
  - 4 (Cancelled) – 87
  - 17 (Rpt Filed) – 64
  - Other – 88
**PRE-ARREST Response**

**GCAL Calls**
- 18,000-25,000/month statewide
- 260,000 total calls statewide in 2016
  - 40% - Individuals
  - 16% - friends or family
  - 46% - professionals

**Mobile Dispatches**
- 15,173 – Statewide 2016 Mobile Crisis Dispatches
- 1,388 – Statewide 2016 Mobile Crisis Dispatches with Law Enforcement
- 3755 – Region 3 2016 Mobile Crisis Dispatches

**Grady/BHL – Mental Health/EMS Team**
- 1405 – Total Calls Handled 2016
- 1099 (78%) – Total Diverted from ER
- 91% - Total Handled by SUV team (vs. Ambulance)
Family, Victim or Other

MH Individual

911/GCAL

Law Enforcement

Special Resources & Initiatives

Stabilization Crisis Unit

Inpatient Providers

Outpatient Providers

PRE-ARREST Response

Behavioral Health Link/Georgia Crisis Access Line
- 24/7 Call Center for Mental Health Crisis Response
- Goal: Connect to care quickly, close to home and avoid unnecessary law enforcement or emergency intervention
- 100 Trained, Professionals provide Crisis Support; 30 on the phone at any given point in time
- License Clinicians – triage based on level of care needed
- Critical Care Consultants – make connections and dispatch
- About 1,000 calls per day
- 40% for themselves, 16% for friends, 46% professionals seeking support
- Dispatches mobile crisis teams
- If already connected to ACT, ICM, CM, will send appropriate team
Family, Victim or Other MH Individual

911/GCAL Law Enforcement Mobile Resource Special Resources & Initiatives Stabilization Crisis Unit Inpatient Providers Outpatient Providers

Encounter or Crisis Receives Call Determines Response Dispatched to scene

- GCAL
- 911 Agencies

Dispatched to scene Stabilized Not Stabilized

Stabilized Not Stabilized

CIT Training GPSTC, BHL Atlanta HOPE Atlanta Prearrest Diversion Dispatched if Zone 5&6 Veterans Justice Outreach Specialists

Police Department Notes

Alpharetta City Police Department Has own 911 dispatch
Atlanta Police Department Has own 911 dispatch
Chattahoochee Hills Police Department Served by Fulton County 911 dispatch
College Park Police Department
East Point Police Department Has own 911 dispatch
Fairburn Police Department Served by Fulton County 911 dispatch
Fulton County Sheriff Currently serves City of South Fulton Provides 911 emergency services for 13 public safety agencies w/in Fulton County, including unincorporated Fulton County, Chattahoochee Hills, Fairburn, Palmetto, Union City, and Fulton County School Police
Hapeville Police Department
Johns Creek Police Department 911 services provided by Chattahoochee River 911 Authority (ChatComm), joint effort of Johns Creek and Sandy Springs
Milton Police Department
Palmetto Police Department Served by Fulton County 911 dispatch
Roswell Police Department Has own 911 dispatch, serves City of Mountain Park
Sandy Springs Police Department 911 services provided by Chattahoochee River 911 Authority (ChatComm), joint effort of Johns Creek and Sandy Springs
Union City Police Department Served by Fulton County 911 dispatch

PRE-ARREST Response

Key Linkages and Decision Points Screening, Assessment, Eligibility & Definitions Data Sources & Data Sharing Staffing/Training Treatment Protocols Length of Stay Funding Problems and Gaps Recommended Solutions...
Ambassadors
- Authority?
- Referrals?

Quality of Life Officers (APD)?
Homeless Bus (APD)
Family, Victim or Other MH Individual

911/GCAL Law Enforcement Mobile Resource Special Resources & Initiatives Stabilization Crisis Unit Inpatient Providers Outpatient Providers

PRE-ARREST Response

Encounter or Crisis Receives Call Determines Response

Dispatched to scene

Dispatched to scene

CIT Training GPSTC, BHL Atlanta HOPE Atlanta Prearrest Diversion Dispatched if Zone 5&6 Veterans Justice Outreach Specialists

Capacity/Flows

Key Linkages and Decision Points

Screening, Assessment, Eligibility & Definitions

Data Sources & Data Sharing

Staffing/Training

Treatment Protocols

Length of Stay

Funding

Problems and Gaps

Recommended Solutions

Behavioral Health Link mobile resources

- BHL received ____ calls in FY/CY ____ where Mobile Resources were dispatched.
- Fulton County has contracted with BHL to provide mobile MH services.
- Mobile Services are available 24/7.
- Mobile resources has 60 members. Typically handle ____ calls per day.
- Purpose is to connect to community resources, crisis response...NOT ongoing case management or treatment delivery.
- Single point of contact for all mobile response.
- Co-responder with Grady 911 EMS 16 hrs; 6 days/week.
- Track all CSU beds for Georgia.
- Three divisions: East, West, Grady.
- Response time is targeted for less than 60 min. Average is 44 min.
**ACT TEAMS**

(21 ACT Teams statewide)

**FULTON COUNTY ACT TEAMS**...

**MEDICAID FUNDED**
- Assertive Community Recovery
- Genesis Alliance for Mental Wellness
- Renaissance Counseling Services
- Quilt Transitional Consulting & Developmental Services

**STATE FUNDED**
- Georgia Rehabilitation Outreach (2)
- Grady (3)
- Viewpoint (2)
Family, Victim or Other

MH Individual

911/GCAL

Law Enforcement

Mobile Resource

Special Resources & Initiatives

Stabilization Crisis Unit

Inpatient Providers

Outpatient Providers

Encounter or Crisis

Receives Call

Determines Response

Dispatched to scene

Dispatched to scene

CIT Training GPSTC, BHL

Atlanta HOPE

Atlanta Prearrest Diversion Dispatched if Zone 5&6

Veterans Justice Outreach Specialists

HOPE Unit

• Zone 5, but responds anywhere
• Only handles calls involving MH, homeless, Substance Abuse
• ____ Officers assigned to HOPE unit
• ____ calls per month (_____/year)
• ____% of calls result in arrests

Atlanta PreArrest Diversion Program

• 24 month pilot
• Zone 5 & 6
• 100-150 Participants
• Goal: 50% reduction in recidivism

Veterans Justice Outreach Program

• Has a Crisis Hotline
• ?
• ?
• ?

PRE-ARREST Response

• GCAL
• 911 Agencies

• 28 Law Enforcement Agencies
• Ambassadors

• BHL – Mobile Resources
• ACT
• ICM
• CM

PRE-ARREST ARREST Response

Dispatched if Zone 5&6

Capacity/Flows

Key Linkages and Decision Points

Screening, Assessment, Eligibility & Definitions

Data Sources & Data Sharing

Staffing/Training

Treatment Protocols

Length of Stay

Funding

Problems and Gaps

Recommended Solutions
911/GCAL

Law Enforcement

Mobile Resources

Stabilization Crisis Unit

Inpatient Providers

Outpatient Providers

**Family, Victim or Other**

**MH Individual**

**911/GCAL**

**Pre-Arrest Response**

**What is the basis for a MH determination?**

- Key words, CIT training

**GCAL**

- LOCUS – Level of Care Utilization System
- Risk Management
- No diagnostic assessment in the field

**LAW ENFORCEMENT**

- What type of assessment is done?

**MOBILE RESOURCES**

- LOCUS/Risk Management

**GRADY**

- Is Diagnostic Assessment done on scene?
- How do they code the diagnosis in the system?

**ATLANTA HOPE**

- Screening
- Assessment

**ALTAHOPE**

- Veterans Justice Outreach Specialists

**CIT Training GPSTC, BHL**

**Atlanta Prearrest Diversion**

**Dispatched if Zone 5&6**

**Stabilized**

**Not Stabilized**

**Dispatched to scene**

**Stabilized**

**Not Stabilized**

**Dispatched to scene**

**Screening, Assessment, Eligibility & Definitions**

**Data Sources & Data Sharing**

**Staffing/Training**

**Treatment Protocols**

**Length of Stay**

**Funding**

**Problems and Gaps**

**Recommended Solutions**

**Capacity/Flows**
PRE-ARREST Response

**911 Call/Dispatch records – ?**
- GCAL Call/Dispatch Records – GCAL has DBHDD data re: ACT, ICM, CM

**LAW ENFORCEMENT**
- 911 records

**MOBILE RESOURCES**
- GCAL records
- GRADY EPIC

**ATLANTA PAD**
- Using a tech bridge now
- Building a new system (Sales Force)
- Applying for HMIS through COC

**ATLANTA HOPE**
- Data/Information Sharing
  - GCAL has ACT/ICM/CM
  - LE does not have data, but may know the individual
  - Mobile resources may have data if already a client
  - Community Providers too.

**Special Resources & Initiatives**
- CIT Training GPSTC, BHL
- Atlanta HOPE
- Atlanta Prearrest Diversion
- Dispatched if Zone 5&6
- Veterans Justice Outreach Specialists

**Mobile Resource**
- Dispatched to scene
- Stabilized / Not Stabilized

**Law Enforcement**
- Dispatched to scene
- Stabilized / Not Stabilized

**MH Individual**
- Receives Call
- Determines Response

**Family, Victim, or Other**
- Encounter or Crisis

**Stabilization Crisis Unit**
- Inpatient Providers
- Outpatient Providers

**Data Sources & Data Sharing**
- Capacity/Flows
- Key Linkages and Decision Points
- Screening, Assessment, Eligibility & Definitions
- Staffing/Training
- Treatment Protocols
- Length of Stay
- Funding
- Problems and Gaps
- Recommended Solutions
## ACT Staffing Plan per maximum 100 Consumers served

<table>
<thead>
<tr>
<th>Position</th>
<th>FTE</th>
<th>Minimum Dedicated Hours per week</th>
<th><strong>Required Agency Employees</strong></th>
<th>Consumer Capacity</th>
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<tbody>
<tr>
<td>Team Leader</td>
<td>1.0</td>
<td>32</td>
<td>X</td>
<td>51-75 = .75 MD</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>&gt;76 = 1 MD</td>
</tr>
<tr>
<td>Psychiatrist</td>
<td>.75</td>
<td>24</td>
<td>X</td>
<td>51-75 consumers = 1.75 RN</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>&gt;76 = 2 RNs</td>
</tr>
<tr>
<td>RN</td>
<td>1.75</td>
<td>56</td>
<td>X</td>
<td>&gt; 50 consumers with a co-occurring Dx= 1 SA</td>
</tr>
<tr>
<td>SA Practitioner</td>
<td>.5</td>
<td></td>
<td>X</td>
<td>75</td>
</tr>
<tr>
<td>Licensed or Associate-Licensed Clinician under supervision</td>
<td>1.0</td>
<td>32</td>
<td>X</td>
<td>1 &gt; 50 consumers</td>
</tr>
<tr>
<td>CPS</td>
<td>1.0</td>
<td>32</td>
<td>X</td>
<td>75</td>
</tr>
<tr>
<td>Vocational Specialist</td>
<td>1.0</td>
<td>32</td>
<td>X</td>
<td>75</td>
</tr>
<tr>
<td>Para Professional</td>
<td>1.0</td>
<td>32</td>
<td>X</td>
<td>75</td>
</tr>
<tr>
<td>Other</td>
<td>1.5</td>
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<td>X</td>
<td>75</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>10</strong></td>
<td><strong>86</strong></td>
<td></td>
<td><strong>75</strong></td>
</tr>
</tbody>
</table>

* **ACT teams are expected to maintain an average daily census of 75**

*At least 2/3 staff must be Agency Employees (not contracted/1099).*
Family, Victim or Other

MH Individual

911/GCAL Law Enforcement

Mobile Resource Special Resources & Initiatives Stabilization Crisis Unit

Inpatient Providers

Outpatient Providers

Encounter or Crisis

Receives Call Determines Response

Dispatched to scene Stabilized Not Stabilized

Dispatched to scene Stabilized Not Stabilized

CIT Training GPSTC, BHL

Atlanta HOPE Atlanta Prearrest Diversion Dispatched if Zone 5&6

Veterans Justice Outreach Specialists

PRE-ARREST Response

Capacity/Flows

Key Linkages and Decision Points

Screening, Assessment, Eligibility & Definitions

Data Sources & Data Sharing

Staffing/Training

Treatment Protocols

Length of Stay

Funding

Problems and Gaps

Recommended Solutions
Family, Victim or Other

MH Individual

911/GCAL Law Enforcement Mobile Resource Special Resources & Initiatives Stabilization Crisis Unit Inpatient Providers Outpatient Providers

PRE-ARREST Response

Encounter or Crisis

Receives Call Determines Response

Dispatched to scene Stabilized Not Stabilized

Dispatched to scene Stabilized Not Stabilized

CIT Training GPSTC, BHL Atlanta HOPE Atlanta Prearrest Diversion Dispatched if Zone 5&6 Veterans Justice Outreach Specialists

GCAL Average Times

- Length of Call
- Dispatch to Arrival
- Dispatch to Clear

911 Average Times

- Length of Call
- Dispatch to Arrival
- Dispatch to Clear

PRE-ARREST Response

Length of Stay

Capacity/Flows Key Linkages and Decision Points Screening, Assessment, Eligibility & Definitions Data Sources & Data Sharing Staffing/Training Treatment Protocols Length of Stay Funding Problems and Gaps Recommended Solutions
Family, Victim or Other
MH Individual
911/GCAL
Law Enforcement
Mobile Resource
Special Resources & Initiatives
Stabilization Crisis Unit
Inpatient Providers
Outpatient Providers

PRE-ARREST Response

Encounter or Crisis
Receives Call
Determines Response
Dispatched to scene
Stabilized
Not Stabilized
Dispatched to scene
Stabilized
Not Stabilized
CIT Training
GPSTC, BHL
Atlanta HOPE
Atlanta Prearrest Diversion
Dispatched if Zone 5&6
Veterans Justice Outreach Specialists

911
County or City
GCAL
DBHDD
LAW ENFORCEMENT
County or City
MOBILE RESOURCES
DBHDD
ACT, ICM, CM
DBHDD, Medicaid
ATLANTA PAD
$75K grant from FC Justice Coordinating Council
$250K Open Society Foundations
$50K from CAP
$75K City of Atlanta
ATLANTA HOPE
City
GBI/GPSTC provides funds for CIT training

Capacity/Flows
Key Linkages and Decision Points
Screening, Assessment, Eligibility & Definitions
Data Sources & Data Sharing
Staffing/Training
Treatment Protocols
Length of Stay
Funding
Problems and Gaps
Recommended Solutions
**PRE-ARREST Response**

**Encounter or Crisis**

**Receives Call**
- Determines Response

**Law Enforcement**
- Dispatched to scene
  - Stabilized
  - Not Stabilized

**Mobile Resource**
- Dispatched to scene
  - Stabilized
  - Not Stabilized

**Special Resources & Initiatives**
- CIT Training GPSTC, BHL
- Atlanta HOPE
- Atlanta Prearrest Diversion Dispatched if Zone 5&6
- Veterans Justice Outreach Specialists

**Stabilization Crisis Unit**

**Inpatient Providers**

**Outpatient Providers**

### Problems and Gaps
- Not trained or experienced in dealing with MH individuals
- Not having info about individual, MH history, community treatment connections, other
- Wait times for mobile resources are frustrating for Law Enforcement, but are beating benchmarks
- Law enforcement officers want to get back on the streets quicker
- Geographic limitations of special initiatives: PAD HOPE
- Are police clear: authority, procedures, resources?
- Calls going to 911 vs. GCAL?
- Are new programs getting integrated? Lessons learned?
PRE-ARREST Diversion

**Law Enforcement**
- Receives Call
- Determines Response
  - Dispatched to scene
  - Stabilized
  - Not Stabilized

**Special Resources & Initiatives**
- CIT Training GPSTC, BHL
- Atlanta HOPE
- Atlanta Prearrest Diversion
  - Dispatched if Zone 5&6

**Stabilization Crisis Unit**
- **CRISIS STABILIZATION**
  - Grady – 12 bed eval (9993); 32 bed crisis unit (4030 admits)
  - Viewpoint
  - Are private BH hospitals in GCAL CSU system?

**Inpatient Providers**
- **INPATIENT**
  - Grady – 24 bed inpatient unit (1187 admits)
  - Georgia Regional Hospital

**Outpatient Providers**
- **OUTPATIENT**
  - Grady (47,158 visits)
  - Center for Health and Rehabilitation (FC) (Being outsorced)
  - ViewPoint, PathWays, other providers

**Jails triage to CSU Option included in JAILS MAP**

**Capacity/Flows**

**Key Linkages and Decision Points**

**Screening, Assessment, Eligibility & Definitions**

**Data Sources & Data Sharing**

**Staffing/Training**

**Treatment Protocols**

**Length of Stay**

**Funding**

**Problems and Gaps**

**Recommended Solutions**
Three big connecting points
• Dispatch
• Officers + Mobile Resources
• Community Resources

Data/Information
• GCAL has ACT/ICM/CM
• LE does not have data, but may know the individual
• Mobile resources may have data if already a client
• Community Providers too.

LE → CIT, MH Training
• Policy/Authority
• MI
• Diversion Options

PAD eligibility
• Who goes to PAD? Who makes that decision?
• Police officer recommends to individual, individual has choice.
• Limited to Zone 5&6.

Who calls Veterans Justice Outreach?

Officer Discretion and Judgment
Arrest, Divert, 1013, Nothing?
Divert to What?
• Frequency of Offenses – Known MH Individual
• Known association with treatment facility
• Helping victim understand situation and options
• Engaging PD, DA, referral to Community Court (write on ticket)

Arrest of MH Individuals
• Severity of the Crime
• Desire of Victim to press charges
• Involuntary Detainment due to MH
• Danger to self/Others
• Violation of the law

Existing connections to treatment
PRE-ARREST Diversion

**Encounter or Crisis**
- **Receives Call**
- **Determines Response**

**911/9CAL**
- **Dispatched to scene**
  - **Stabilized**
  - **Not Stabilized**

**Law Enforcement**
- **Dispatched to scene**
  - **Stabilized**
  - **Not Stabilized**

**Special Resources & Initiatives**
- **CIT Training GPSTC, BHL**
- **Atlanta HOPE**
- **Atlanta Prearrest Diversion Dispatched if Zone 5&6**
- **Veterans Justice Outreach Specialists**

**Stabilization Crisis Unit**
- **Intake & Assessment**
- **Service Delivery**
- **Discharge Planning**
- **Discharge**

**Inpatient Providers**
- **Intake & Assessment**
- **Service Delivery**
- **Discharge Planning**
- **Discharge**

**Outpatient Providers**
- **Intake & Assessment**
- **Housing Voucher**

**Capacity/Flows**
- Key Linkages and Decision Points
- Screening, Assessment, Eligibility & Definitions
- Data Sources & Data Sharing
- Staffing/Training
- Treatment Protocols
- Length of Stay
- Funding
- Problems and Gaps
- Recommended Solutions

**DBHDD Contracted Providers only**

**PRE-ARREST Diversion**
- **Arrested**
  - **Jail**
  - **Home**
Family, Victim or Other

MH Individual

911 GCAL

Law Enforcement

Special Resources & Initiatives

Stabilization Crisis Unit

Inpatient Providers

Outpatient Providers

PRE-ARREST Diversion

CRISIS STABILIZATION
- Grady - EPIC
- ViewPoint - ?

INPATIENT
- Grady - EPIC
- GRH - ?

OUTPATIENT
- Grady - EPIC
- DBHDD/Center for Health and Rehabilitation (FC)
*CHR is in process of being outsourced to RiverEdge and Chris180

Data sharing with Authorization Looking at HIX options

Service Delivery

Discharge Planning

Discharge

Intake & Assessment

Stabilized

Not Stabilized

Dispatched to scene

Not Stabilized

Stabilized

Dispatched to scene

Dispatched if Zone 5 & 6

Intake & Assessment

Veterans Justice Outreach Specialists

Service Delivery

Discharge Planning

Discharge

Intake & Assessment

Housing Voucher

Caseload

MEDICALLY CLEARED FOR BH TX

Grady - EPIC

GPSTC, BHL

Atlanta HOPE

Atlanta Prearrest Diversion Dispatched if Zone 5 & 6

CIT Training

Looking at HIX options

Data sharing with Authorization

Funding

Problems and Gaps

Recommended Solutions
PRE-ARREST Diversion

Encounter or Crisis

Receives Call

Determines Response

Dispatched to scene

Stabilized

Not Stabilized

ARRESTED

JAIL

Dispatched if Zone 5&6

Stabilized

Not Stabilized

HOME

MEDICALLY CLEARED FOR BH TX

Intake & Assessment

Service Delivery

Discharge Planning

Discharge

Intake & Assessment

Housing Voucher

Caseload

Intake & Assessment

Service Delivery

Discharge Planning

Discharge

CIT Training GPSTC, BHL

Atlanta HOPE

Atlanta Prearrest Diversion

Veterans Justice Outreach Specialists

Screening, Assessment, Eligibility & Definitions

Data Sources & Data Sharing

Staffing/Training

Treatment Protocols

Length of Stay

Funding

Problems and Gaps

Recommended Solutions

Capacity/Flows

Key Linkages and Decision Points

Stabilization Crisis Unit

Special Resources & Initiatives

Inpatient Providers

Outpatient Providers
Family, Victim or Other

MH Individual

911 GCAL

Law Enforcement

Mobile Resource

Special Resources & Initiatives

Stabilization Crisis Unit

Inpatient Providers

Outpatient Providers

PRE-ARREST Diversion

- GCAL → 911
- Overcrowding at Grady
- Lack of Crisis Stabilization
- Intoxicated people – limited options for LE

- Lack of Inpatient beds (GRH)
- What if bed is not available when GRADY medically clears an individual?

- Housing, as a part of treatment
- Connections to DBHDD Housing vouchers (connections to community providers)

- Connections b/t Community Supervision/TX/LE
- Hospitals readiness for BH patients

- Limited Data/Medical Records (send to...)

Capacity/Flows

Key Linkages and Decision Points

Screening, Assessment, Eligibility & Definitions

Data Sources & Data Sharing

Staffing/Training

Treatment Protocols

Length of Stay

Funding

Problems and Gaps

Recommended Solutions
Recommendations Related to Pre-Arrest/Intercept 1

1. Develop and implement a standardized training plan aimed at training 100% of law enforcement officers using Crisis Intervention Training, trauma-informed responses, and other evidence-based crisis trainings.

2. Integrate mental health professionals in 911 call centers and expand the Grady/GCAL co-responder model.

3. Request access to Fulton County resources (housing, support services, etc.) to enhance the diversion of people from jail through the Atlanta/Fulton County Pre-Arrest Diversion Initiative Pilot.

4. Establish a drop-off program site(s) with services that include critical care, referrals, and case management to give law enforcement options to divert individuals with SPMI from jail.

5. Explore Police & Mental Health Collaborative Learning Sites that could be replicated in Atlanta through free technical assistance from the Council of State Governments.

6. Develop and implement a Fulton County Education and Community Outreach plan to interrupt the cycle of contacting police for a mental health crisis.